



## END-OF-SALE ANNOUCEMENT

### OVERVIEW

<b>DATE ISSUED:</b>	Feb 28, 2017
<b>ISSUED BY:</b>	Sierra Wireless Enterprise Solutions Product Management
<b>PRODUCTS AFFECTED:</b>	GX400 Series Gateways
<b>ORDER CODES AFFECTED:</b>	All GX400 Series Gateways
<b>FOR DISTRIBUTION TO:</b>	General Distribution
<b>SUMMARY:</b>	<p>Sierra Wireless announces the end-of-sale date and last ship date for all GX400 Series Gateways. This notice contains all relevant milestones and dates for the affected products.</p> <p>The AirLink ® GX450 is available as a functional replacement for GX400.  <a href="http://www.sierrawireless.com/gx450">www.sierrawireless.com/gx450</a></p>

### PRODUCTION MILESTONES

<b>AFFECTED MODELS:</b>	GX400 ( <b>AT&amp;T</b> and <b>ROW/CANADA</b> variants)
<b>END OF SALE DATE:</b>	<b>30-APR-2017</b> The product cannot be ordered from Sierra Wireless after this date.
<b>LAST SHIP DATE:</b>	<b>30-DEC-2017</b> The last possible ship date that can be requested from Sierra Wireless.
<b>REASON</b>	Component obsolescence

<b>AFFECTED MODELS:</b>	GX400 ( <b>VERIZON</b> and <b>SPRINT</b> variants)
<b>END OF SALE DATE:</b>	<b>30-SEP-2017</b> The product cannot be ordered from Sierra Wireless after this date.
<b>LAST SHIP DATE:</b>	<b>30-DEC-2017</b> The last possible ship date that can be requested from Sierra Wireless.
<b>REASON</b>	Component obsolescence

### PRODUCT SUPPORT AND MAINTENANCE

<b>ACTIVE SOFTWARE MAINTENANCE PHASE:</b>	<b>FROM 30-APR-2017 TO 31-DEC-2017</b> During this phase, device software will be actively maintained. Software releases will contain bug fixes and security patches only, no new features will be deployed. Following Active Software Maintenance the products move to Critical Software Maintenance (see below).
<b>CRITICAL SOFTWARE MAINTENANCE PHASE:</b>	<b>FROM 1-JAN-2018 TO 31-DEC-2019</b> During this phase, new device software will be released if a Critical software issue or security vulnerability is discovered.

	<p>A software issue is deemed to be Critical if it causes the Sierra Wireless product or service to become systemically unavailable or unresponsive, and there is no available resolution or workaround.</p> <p>A security vulnerability is deemed to be Critical if it scores 9 or 10 on the Common Vulnerability Scoring System Version 3.0 (CVSSv3) as determined by Sierra Wireless.</p>
<b>END OF SOFTWARE MAINTENANCE:</b>	<b>31-DEC-2019</b> No new device software will be released after this date.

## CONTACT

<b>SALES:</b>	<a href="http://www.sierrawireless.com/sales">www.sierrawireless.com/sales</a>  1-877-687-7795
<b>CUSTOMER SUPPORT:</b>	<a href="http://www.sierrawireless.com/support">www.sierrawireless.com/support</a>

## REVISION HISTORY

<b>FEB 22, 2017</b>	Rev1: Initial announcement
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## AFFECTED PART NUMBERS

PART No.	MODEL DESCRIPTION	SUGGESTED REPLACEMENT	PART No.
1101207	GX400 (HSPA+, AT&T, AC)	GX450 (LTE/HSPA+, AT&T, DC)	1102363
1101276	GX400 (HSPA+, AT&T, DC)		
1101529	GX400 (HSPA+, AT&T, AC; WIFI)	GX450 (LTE/HSPA+, AT&T, DC; WIFI)	1102364
1101528	GX400 (HSPA+, AT&T, DC; WIFI)		
1101870	GX400 (HSPA+, AT&T, AC; I/O)	GX450 (LTE/HSPA+, AT&T, DC; I/O)	1102366
1101815	GX400 (HSPA+, AT&T, DC; I/O)		
1101633	GX400 (HSPA+, ROW/CANADA, AC)	GX450 (LTE/HSPA+, NA GENERIC, DC) GX450 (LTE/HSPA+, INTL, DC)	1102371 1102375
1101634	GX400 (HSPA+, ROW/CANADA, DC)		
1101645	GX400 (HSPA+, ROW/CANADA, AC; WIFI)	GX450 (LTE/HSPA+, NA GENERIC, DC; WIFI) GX450 (LTE/HSPA+, INTL, DC; WIFI)	1102372 1102376
1101646	GX400 (HSPA+, ROW/CANADA, DC; WIFI)		
1101873	GX400 (HSPA+, ROW/CANADA, AC; I/O)	GX450 (LTE/HSPA+, NA GENERIC, DC; I/O) GX450 (LTE/HSPA+, INTL, DC; I/O)	1102374 1102378
1101874	GX400 (HSPA+, ROW/CANADA, DC; I/O)		
1101209	GX400 (EVDO, VERIZON, AC)	GX450 (LTE/EVDO, VERIZON, DC)	1102326
1101275	GX400 (EVDO, VERIZON, DC)		
1101524	GX400 (EVDO, VERIZON, AC; WIFI)	GX450 (LTE/EVDO, VERIZON, DC; WIFI)	1102360
1101525	GX400 (EVDO, VERIZON, DC; WIFI)		
1101879	GX400 (EVDO, VERIZON, AC; I/O)	GX450 (LTE/EVDO, VERIZON, DC; I/O)	1102362
1101808	GX400 (EVDO, VERIZON, DC; I/O)		

<b>1101208</b>	GX400 (EVDO, SPRINT, AC)	GX450 (LTE/EVDO, SPRINT, DC)	<b>1102367</b>
<b>1101274</b>	GX400 (EVDO, SPRINT, DC)		
<b>1101522</b>	GX400 (EVDO, SPRINT, AC; WIFI)	GX450 (LTE/EVDO, SPRINT, DC; WIFI)	<b>1102368</b>
<b>1101523</b>	GX400 (EVDO, SPRINT, DC; WIFI)		
<b>1101876</b>	GX400 (EVDO, SPRINT, AC; I/O)	GX450 (LTE/EVDO, SPRINT, DC; I/O)	<b>1102370</b>
<b>1101875</b>	GX400 (EVDO, SPRINT, DC; I/O)		
<b>1101949</b>	GX400 (EVDO, SPRINT, AC; ETHERNET)	GX450 (LTE/EVDO, SPRINT, DC; ETHERNET)	<b>1102369</b>
<b>1102176</b>	GX400 (EVDO, SPRINT, DC; ETHERNET)		