



USAT's TRaCK Box
Keeps Communication Alive
under the demanding
conditions of Hurricane
Florence.

HARNETT COUNTY
Emergency Operations

► **Challenge**

Hurricane Florence was the first major storm of 2018, the storm first impacted North Carolina on September 12, 2018. The massive storm made land-fall near Wrightsville Beach on Friday September 17 and dropped between 10-40 in. of rain in Central North Carolina.

Harnett County Emergency Operations Center (EOC) lost both their primary and secondary internet services on the first day of Hurricane Florence. This resulted in lack of communications to respond to the natural disaster.

► **Solution**

The TRaCK Box is a self-contained, ruggedized communications kit designed to provide reliable and fast data and voice services. The specially designed battery will power your operations for 18-48 hours. The TRaCK Box provided connectivity to Harnett County EOC with a flip of a switch.

Company

The Emergency Management Department of Harnett County's mission is to protect the citizens and environment from the effects of disasters and emergencies.

Protection is offered through a unified and comprehensive emergency management program of mitigation, preparedness, response, and recovery by **local, State, and Federal** partners.

With an integrated emergency management framework, these entities assist citizens and their communities to prepare for, respond to, recover from and eliminate or reduce the efforts of natural or manmade emergencies and disasters.

“ Without the TRaCK Box, we would have lost the ability to coordinate emergency response missions and put the public and our responders at risk. ”

Zach Sean
Emergency Management Coordinator
Harnett County



► Results

The TRaCK Box provided data services for the Harnett County Emergency Operations Center for next 24-36 hours non-stop.

During that time the Harnett EOC was in full operations with approximately thirty staff in the Emergency Operations Center twenty-four hours per day.

With connectivity provided by the Cradlepoint router solution, EOC was able to log their incidents/events in their critical information management system, share updates with State and Federal resources, coordinate rescues, evacuations, public safety crises, and all emergency response services.

“ The TRaCK Box allowed us to sustain continuous 24-hour operations during Hurricane Florence and provide our residents the critical emergency service they needed.

Without the Tactical Rapid Communications Kit, our Emergency Operations would have come to a screeching halt. ”

Zach Sean
Emergency Management Coordinator
Harnett County

► TRaCK Box



Cradlepoint Router
Pervasive, software-driven wireless WANs based on 4G LTE — and soon 5G.



Rugged Build
Enclosed in a weather-proof IP67 case and meets MILSPEC drop standards.



4G LTE
FirstNet Ready™
Fast & secure LTE up to 1 Gbps on the carrier of your choice. Take full advantage of FirstNet.



Single Button Operation
Connectivity in the flip of a switch.



Run Time
18- 48 hour run time on a single charge based on usage and configuration.

